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Introduction of Bulk Water Maintenance Fee

As part of our commitment to providing reliable and high-quality services, we would like to inform you about a recent update regarding our bulk water services.

Commencing December 2023, a nominal maintenance fee of \$5 per quarter will be applied to all active bulk water accounts. It is important to note that this fee will only be charged to accounts that have utilized any water during the respective quarter.

Purpose of the Maintenance Fee:

The introduced \$5 maintenance fee has been implemented to establish a reserve fund dedicated to the upkeep and maintenance of our water infrastructure. By doing so, we aim to ensure the continued reliability and efficiency of our services, ultimately benefiting our valued customers.

Key Points to Remember:

1. **Fee Application:** The \$5 maintenance fee will only be applied to active bulk water accounts that have utilized water during the quarter.
2. **Quarterly Basis** – The fee will be charged on a quarterly basis, aligning with the standard calendar quarters.
3. **Infrastructure Maintenance** – The collected fees will be held in reserve specifically for the maintenance and improvement of our water infrastructure.

Should you have any questions or require further clarification, please do not hesitate to contact our office at 780-338-3845.

Sincerely,

Margaret McClarty, BComm
Chief Administrative Officer
MD of Peace No. 135